

## FyterTech Nonwovens Return Policy (Includes spill control products) Updated: June 2021

Please contact FyterTech Nonwovens Customer Service at (800) 615-8699 or <a href="mailto:cs@fytertech.com">cs@fytertech.com</a> concerning all returns. Please be advised:

- Only stock items/quantities **purchased within the last 90 days** are authorized for return or cancellation.
- One return shipment per Return Goods Authorization (RGA).
- Only full case/bale quantities can be returned, no partial returns.
- Returns <u>must</u> be received by the return due date shown on the RGA form.
- A copy of the RGA form must accompany the returned product.
- RGA forms <u>must</u> be signed and emailed to FyterTech Nonwovens before the product can be returned.
- Returns may be subject to a 25% re-stocking fee.
- Customer is responsible for shipping costs.
- Complaints regarding damaged goods should include a picture.

Thank you for your business and your consideration of our return policy.

Tel: 800.615.8699 www.fytertech.com cs@fytertech.com